



WICKFORD DEVELOPMENT COMPANY LIMITED  
CUSTOMER CHARTER

- The Consumer Code for Home Builders is on display in our Sales Show Home(s) and you are also able to view the link on our website. (Our sales agent can provide you with a hard copy upon request).
- Full details will be provided about your chosen home and our selling agent will assist you in the buying process as far as is practicable and will be happy to answer any questions that you may have during the sale process.
- Relevant contact details of head office and staff personnel will be available from the selling agent.
- Wickford Development Co. Ltd will provide you with an information pack pertaining to your home including the NHBC Buildmark Cover Note and any other documentation which may be relevant to your purchase.
- The Company will ensure that the functions and facilities of your home are demonstrated to you prior to your moving in.
- The after sales service details will be provided to you in your Home Information Pack.
- Every effort will be made to assist efficiently with any matters raised relating to the purchase of your home at all times.

For more information on Woodlands Park please visit our website  
<http://www.woodlandsparkgreatdunmow.co.uk/>